



PRIMERICA SERVICE FEEDBACK FORM

Thank you for taking the time to provide your feedback on our services. We strive to continuously improve our service and appreciate any comments you may have.

Please use this form to provide your feedback. You can also provide your feedback in person, by telephone, in writing, electronic delivery by email, diskette or otherwise, or any other method accessible to you. Our contact information is as follows:

Primerica Canada Head Office

Attention: Regulatory Compliance Department
6985 Financial Drive
Suite 400
Mississauga, ON L5N 0G3
Phone: (905) 369-8035
Email: canada_compliance@primerica.com
Fax: (905) 813-5314

1. Did Primerica respond to your customer service needs? Yes No

2. Was the service received provided to you in an accessible manner? Yes No
If no, please explain below.

3. Did you encounter difficulties accessing Primerica's products or services? If yes, please explain below. Yes No

3. Which representative(s), employee(s) and/or department(s) did you deal with?

4. Was the service timely? Yes No

5. Can you suggest ways that Primerica can improve its service to you?



Please add any other comments you may have.

Contact Information (Optional)

If you wish to be contacted by Primerica, please provide your contact information.

Name

Mailing Address

Postal Code

Telephone

Email

Date / /